



COVID – 19 Resuming Testing Protocols

1. Receptionists will inform all clients concerning the agency's social distancing, safety and PPE protocols.
2. Clients will sanitize hands once they enter the clinical sites using sanitizer provided by the clinic.
3. Clients will be given a facemask when entering clinical and/or mobile testing sites and are required to wear mask throughout the duration of their counseling session.
4. All clients will complete the Client Prevention (COVID-19) questionnaire.
5. Only the client testing will be allowed in the mobile unit. All other clients will remain outside the mobile unit using social distancing until their testing is ready. Clients can elect to give counselor their phone number and wait to be called instead of waiting outside the mobile unit.
6. All onsite clinical staff will wear appropriate PPE.
7. All staff, including Nurse Practitioner, will wear N95 masks while interacting with clients/population.
8. Face shields will be available for Nurse Practitioner when testing. Face shields will also be made available in all testing rooms and the mobile unit.
9. The number of clients will be limited to two in the waiting area and one with counselor or Nurse Practitioner.
10. A client who has one child with him or her will be asked to keep the child by his or her side. The parent must sanitize the child's hand and the child must wear a mask (ages 2 and up).
11. A client with more than one child will be asked to make an appointment to ensure social distancing measures are adhered to.
12. All overflow clients will be given appointments for testing and counseling for the afternoon or next morning session or clients can elect to give us their phone number and wait in their vehicle. Once space becomes available, the client will be called to come into the clinic.
13. Surfaces and session items in testing area, exam room, and reception area will be sanitized between every client
14. Social distancing measures will be implemented and adhered to at clinic and outreach sites (i.e. clients will be separated by at least two seats when there is more than one client in the waiting area).